RMS-TD Bridge - Mandatory Update

Changes Required by June 2020
Due to security requirements, all RMS TD Bridge installations must be updated to at least v2.9.8
by June 30 2020. Additionally, setup must be referencing the new host IP addresses. This version also
provides the capability of tap/contactless limits up to $250. Please contact TD Merchant Services if you require
any changes to your contactless limits. Contactless limits cannot be set up in the software, they must be
downloaded within a PIN Pad Initialization.

To check your current version open Store Operations POS and click the RMS TD Bridge button. The
software version will be displayed at the top of the Transaction Settlement screen.

Software Upgrade
To download and install the update:
- Make sure that you are logged on to the computer as a Local Administrator
- Download the RMSTDBridgeSetup_v2.9.8.zip file from http://rmstdbridge.com web site (On the RMSTDBridge website, click the "User Installation Version" link, directly below the "Important Note" section.)
- Extract the RMSTDBridge Setup executable and save the file – do not run from within the Zip file/folder
- Before installing, make sure that all Retail Management programs are closed
- Right-click on the RMSTDBridgeSetup_v2.9.8.exe then select Run as Administrator
- The existing "C:\MCMulti" folder will be backed up (this could take several minutes)
- Once the backup is complete, the installation will continue
- Use all defaults to complete the installation
- Files/folders must now be set with appropriate permissions in Windows, preferably with the 'Everyone' user
    o Set permission on the "C:\MCMulti" folder for full read/write access
    o Set permission on the "C:\Windows\mcm" folder for full read/write access
    o Set permission on the "C:\Windows\trs" folder for full read/write access
    o Set permission on the "C:\Windows\multi.ini" file for full read/write access
- A computer restart is now suggested

IP Address Changes
There are two areas where the IP Addresses must be changed.

Change One
- In Store Operations POS, select the RMS TD Bridge button
- Select File → Setup
- In the lower section of the General tab:
    o Change the IP Address (on left) to   **162.223.156.206**
    o Change the Port Number (on left) to   **32620**
    o Change the IP Address (on right) to   **162.223.157.206**
    o Change the Port Number (on right) to   **32620**
- Press Save then Close

Change Two

- Right-click on the Merchant Connect Multi icon 🗗 in the Windows system tray
- Select Restore
- Right-click on your Terminal ID (usually an RC or RN number) then select Show Configuration
- Select the EMV tab then the RIDs tab with it
- Change the TMS URL to   **162.223.156.202**
- Change the TMS TCP Port to   **34971**
- Select File → Save & Exit
- In Store Operations POS, select the RMS TD Bridge button
- Select File → Setup
- Press the Initialize PIN Pad button
- Make sure that the receipt that prints is Approved

TD RMS Helpdesk: 1-877-836-7767
                         Press 1 for English or 2 for French
                         Press 2 for TD RMS Merchant Support